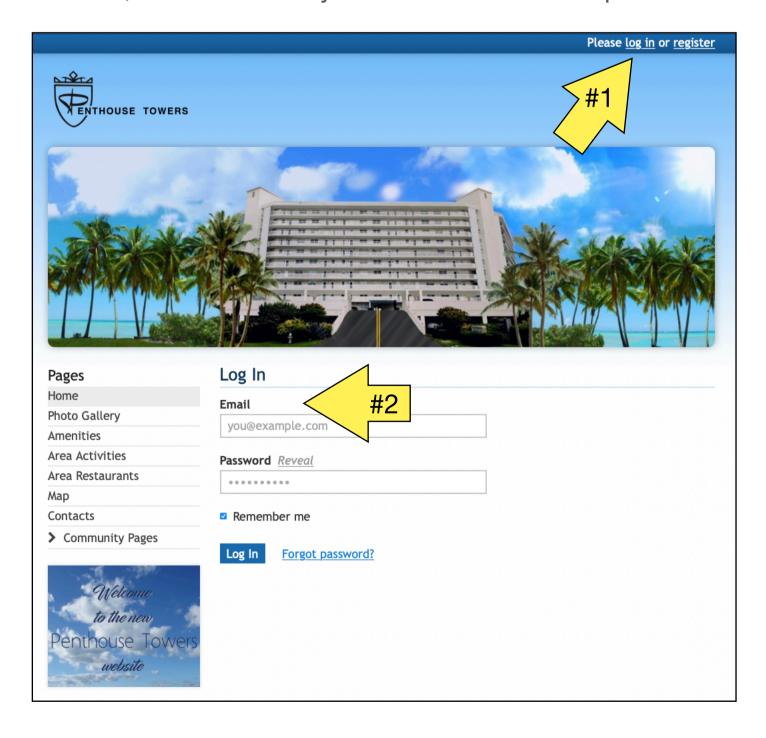


One feature of our website is a **Resident Directory** (which may or may not be active). By managing your profile, you can update your email, phone and determine whether or not others in the building can see it.

LOGGING-IN

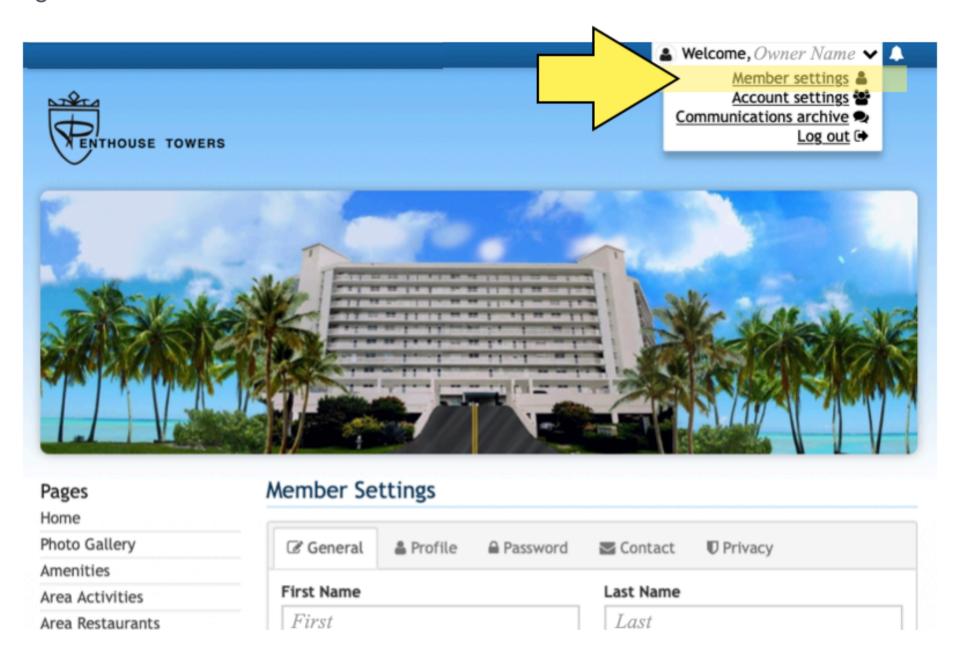
Before accessing restricted pages and exploring your website, you'll need to log into your member profile. To do this, click on the "log in" link in the upper right-hand corner of your website. From here, you'll be asked to enter your login credentials, which includes your email address and password.





MEMBER SETTINGS

The "Member settings" area is where you can manage your member profile information. This area can be accessed by clicking on your name in the top right-hand corner of the website as shown below.



Below is an overview of the tabs you'll find and what information may be managed in each:

- The "General" tab is where you can enter your contact information. This
 will display on the directory pages and will be the information used for
 the communications sent to you.
- The "Profile" tab is where you can add a profile photo, employer name, and other information about yourself. The information added here will display in the resident directory (if available) and is a great way for other members to get to know you better! This is also the tab where you can include links to your social media pages.

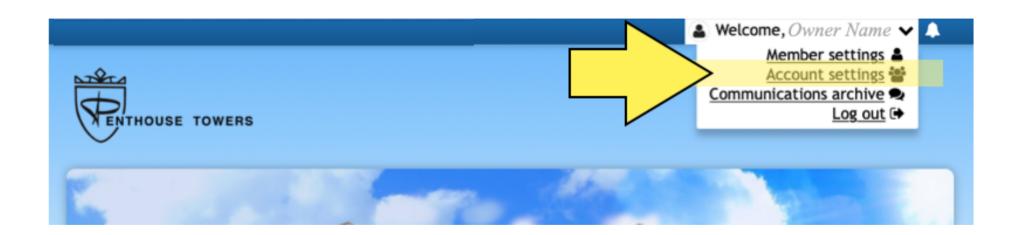
Website Tutorial MANAGE YOUR WEB ACCOUNT

- The "Password" tab is where you can create a new password for your member profile.
- The "Contact" tab allows you to edit your contact preferences for receiving emails, text messages, What's Happening emails, and forum notifications.
- The "Privacy" tab is where you can choose what contact information you'd like to be displayed or hidden on the resident directory and leadership pages posted to your website.

ACCOUNT SETTINGS

In addition to managing your member profile, you have an ability to manage account information, and other members associated with your account, from the "Account settings" section.

To access this area, click on your name in the top right-hand corner of the website and select "Account settings" from the drop-down menu.





Below is an overview of the information that can be managed per tab in Account Settings.

- The "Addresses" tab is where you can edit, add, and delete the addresses and home phone number associated with your account.
- The "Members" tab is where you can add and delete members on your account. You may also edit the name, profile photo, and add an email address for a joint member that doesn't yet have one included. After adding an email address to a joint member's profile, they will receive an email with a link to set up their password. They will then be able to log into their own member profile to manage their contact information and preferences.
- The "Privacy" tab allows you to hide certain information about your account from the resident directory or choose to hide your account entirely. You can also delete your account on this tab.

NOTIFICATION DROP-DOWN

The notification drop-down will display surveys that are available to take.

When one is available, you'll see a red notification pop-up next to the bell icon. Click that icon and select the link available in the drop-down menu to be directed to the appropriate page.

